COMM 214: Interpersonal Communication: Process and Theory

Introduces interpersonal communication in different contexts in order to build and manage relationships. Focuses on message exchange in person-to-person interactions; emphasizes theoretical principles and their application. Concentrates on the development of communication skills to build communication competence in interpersonal contexts.

Course Student Learning Outcomes

Upon successful completion, students should be able to:

- Select and apply appropriate communicative behavior to improve the quality of dyadic interactions in various contexts.
- Use active listening skills to analyze and explain dyadic interactions with others, including others from diverse backgrounds.
- Manage conflict through learned conflict management techniques in a variety of situations.
- Practice communication competence in person-to-person interactions to build self-efficacy and to manage relationships.

Credits: 4
Prerequisites: **WR 121 MTH 20** Equivalent placement test scores also accepted.
Program: **Communication Studies**